

Attorney's Docket No.: 10559-614001  
Client's Ref. No.: P12853

RECEIVED  
CENTRAL FAX CENTER

OCT 19 2005

**U.S. PATENT AND TRADEMARK OFFICE**  
**OFFICIAL COMMUNICATION FACSIMILE**

**FAX NO: (571) 273-8300**

Number of pages including this page 13

Applicant : Gilbert Wolrich et al.  
Serial No. : 10/020,815  
Filed : December 12, 2001

Art Unit : 2161  
Examiner : Etienne Pierre Leroux

Title : QUEUE MANAGEMENT

**MAIL STOP AMENDMENT**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Attached to this facsimile communication cover sheet is **AMENDMENT IN REPLY TO ACTION OF JULY 22, 2005**, faxed this 19<sup>th</sup> day of October, 2005, to the United States Patent and Trademark Office.

Respectfully submitted,

Ido Rabinovitch  
Reg. No. L0080

PTO Customer No. 26161  
Fish & Richardson P.C.  
Telephone: (617) 542-5070  
Fax: (617) 542-8906

21189216.doc

**NOTE:** This facsimile is intended for the addressee only and may contain privileged or confidential information. If you have received this facsimile in error, please immediately call us collect at (617) 542-5070 to arrange for its return. Thank you.

OCT. 19. 2005 2:46PM

(2)-FISH&RICHARDSON\_6175428906

NO. 3633 P. 2

Attorney's Docket No.: 10559-614001 / P12853

RECEIVED  
CENTRAL FAX CENTER

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

OCT 19 2005

Applicant : Gilbert Wolrich et al.  
Serial No. : 10/020,815  
Filed : December 12, 2001  
Title : QUEUE MANAGEMENT

Art Unit : 2161  
Examiner : Etienne Pierre Leroux

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF JULY 22, 2005

Please amend the above-identified application as follows:

CERTIFICATE OF TRANSMISSION BY FACSIMILE

I hereby certify that this correspondence is being transmitted by facsimile to the Patent and Trademark Office on the date indicated below.

\_\_\_\_\_  
Date of Transmission

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Deborah R. Nast  
Typed or Printed Name of Person Signing Certificate